Grafton EST. 1964
FURNITURE

GENERAL INFORMATION,
TERMS AND CONDITIONS OF SALE

Prices: Grafton Furniture prices are quoted NET and are not subject to further discounts unless approved in writing by an authorized representative. Prices are quoted FOB warehouse and do not include shipping, storage, sales tax or installation fees unless o therwise noted in the signed order confirmation. Grafton Furniture reserves the right to update/modify price quotes at any time prior to the customer signing an order confirmation. Sales tax can be removed if resales certificate is provided.

Terms: The payment terms for custom furniture is 50% deposit at the time the written order confirmation is executed by the customer and the balance due, including any applicable shipping/delivery charges and/or sales tax, before delivery of the merchandise may be scheduled. The payment terms for custom cabinetry is 30% down, 30% after approved drawings 30% after build/prior to paint, and the final 10% after of or upon delivery, including any applicable shipping/delivery charges and/or sales tax before deli very of the merchandise may be scheduled. Customer agrees that in the event an invoice remains unpaid, interest on any outstanding balance shall accrue at the rate of 1.5% per month until paid in full and customer agrees to pay any other reasonable collec tion costs including attorney's fees. Lead times are based on scope of work and current log of projects in house. Signed drawing approvals, receipt of deposit, receipt of fabrics/leathers "COM", and approved wood finish samples are required before a completion date can be confirmed.

Credit: Grafton Furniture does not offer credit for its custom manufactured furniture.

Orders: All orders must be in writing and should be addressed to Grafton Furniture, 3401 NW 71st Street Miami, FL, and delivered electronically to ryan@graftonfurniture.com and/or melissa@graftonfurniture.com. Orders shall be considered accepted by Grafton Furniture only upon customer's receipt of an email confirming acceptance of the order. The Grafton Furniture order confirmation shall

supersede any and all prior written or verbal communications regarding such order and the order confirmation may not be modified except by further written approval by Grafton Furniture and the issuance of a revised order confirmation.

Change Orders and Cancellations: Customer acknowledges that once an order confirmation is issued by Grafton Furniture, the order is binding upon customer and the order may no longer be changed, modified or cancelled without the written consent of Grafton Furniture. In the event Customer requests to cancel a confirmed order and Grafton Furniture has not yet ordered the materials or begun manufacturing the product(s) detailed in the order confirmation, Grafton Furniture agrees it shall cancel the approved or der and the customer shall be provided with a store credit which may be applied to a future order. Any costs incurred will be deducted such as measuring costs, drawings, or any other pre-production or administrative expenses.